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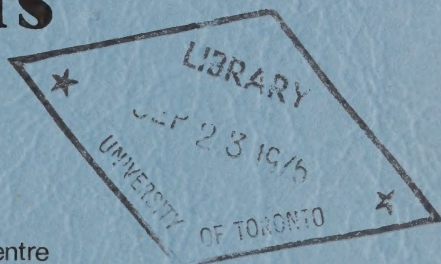
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Government
Publications

Metropolitan Toronto

**addresses and information
to be used with**

Handbook for Counsellors of Newcomers



Prepared in cooperation with
the Community Information Centre
of Metropolitan Toronto



Ontario

Ministry of
Culture and
Recreation

Citizenship
Branch

Hon. Robert Welch
Minister
Robert Johnston
Deputy Minister

The Handbook for Counsellors of Newcomers and this local directory are available free to counsellors and teachers of newcomers and community information centres. For additional copies contact:

Citizenship Branch
Ontario Ministry of Culture
and Recreation
24th Floor,
400 University Avenue
Toronto, Ontario
Telephone: (416) 965-1192

Others interested in obtaining a copy of either publication are requested to send cheque or money order to:

Ontario Government Bookstore
880 Bay Street
Toronto, Ontario M7A 1N8

Handbook for Counsellors
of Newcomers and Directory \$2.50

Local Directory only \$1.00

Prepared: March, 1976

CA20N
CR 40
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This Metropolitan Toronto Information Directory is a supplement to the *Handbook for Counsellors of Newcomers* and can be used separately or with the Handbook. It was prepared by Mrs. May Fulton in cooperation with the Community Information Centre of Metropolitan Toronto.

Because of the complexity of services in Metropolitan Toronto, this directory should also be used in conjunction with the Community Information Centre of Metropolitan Toronto and the Directory of Community Services which it publishes.

The Community Information Centre can refer callers to sources of help and give advice in the use of services. The Community Information Centre is also particularly good at offering alternative solutions the caller might not have considered. It provides information about many services, particularly social welfare and health. If it does not have the information it will try to obtain it. Its information counsellors speak several languages. After hours it handles calls regarding emergencies.

The Directory of Community Services is prepared for persons and organizations to whom people may turn for advice and help. It gives full information regarding organizations — both government and non-government — which provide the following types of services: information, counselling and social welfare; financial; legal and consumer; health; citizenship and immigration; housing; employment and vocational; educational and recreation.

The Community Information Centre also publishes:

- Day Care Facilities
- Nursery Schools
- Guide to Summer Recreation
- Clubs for Older Persons

How to use this Directory

Because we are in the process of changing the Handbook from one integrated publication (main section plus local supplement) to two separate, complementary books, there are dual page numbers in this local directory. The bracketed numbers in the lower corner correspond with the following missing pages of the Handbook: 29, 40, 51, 70, 83, 98, 105, 110, 117, 122, 133, 136, 139, (e.g. pages 29, 29a, 29b, etc., all pertain to the Employment section of the Handbook: pages 40, 40a, 40b, etc., all pertain to the Health section of the Handbook, etc.) References are made in the main section of the Handbook to these pages for the local addresses of services or organizations mentioned in the Handbook. The numbers centred at the bottom of the pages in this local directory are the standard consecutive page numbers.

It is hoped that this format for your local supplement will prove to be a convenient reference for addresses and local information, with the Handbook available for more detailed information.

Your comments and suggestions on how this directory could be improved would be appreciated.

Dianne Atkins, Editor

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EMPLOYMENT

Addresses for Metropolitan Toronto

Human Rights (Discrimination)

The Ontario Human Rights Commission
400 University Avenue, 12th Floor
M7A 1T7
965-6841

Employment Standards

Employment Standards Branch
Ontario Ministry of Labour
400 University Avenue, 6th Floor
M7A 1V2
965-5251

Labour Standards Branch
Canada Department of Labour
74 Victoria Street
M5C 2A5
369-3926

Translating Work Resumes

Ontario Welcome House
8 York Street
M5J 1R2
965-3021

Canada Manpower Centres

General Inquiry: 484-5497

Immigrant Settlement
200 Dundas St. E.,
M5B 1A4
363-5931

Responsible for placement of independent (un-sponsored) immigrants who have never worked in Canada. Borough offices have their own Immigrant Settlement staff.

Industrial & Trades

200 Dundas Street East
M5B 1A4
363-5931

(Casual Worker Office)
361 King Street East
M5A 1L1
363-5931 (after 8:15 a.m.)
363-6757 (before 8:15 a.m.)

East Branch
1985A Danforth Ave.
M4C 1J7
694-0276

Commercial & Professional

Toronto Dominion Centre, 4th Floor
King Street West, P.O. Box 4
M5T 1A1
363-5931

Ryerson Polytechnical Institute
Student Placement Office
380 Victoria Street
M5B 1W7
363-5931

Borough Offices

Handle professional, industrial, trades and commercial applications.

North York:

5799 Yonge Street
(Newtonbrook Plaza)
Willowdale, Ontario M2M 3V3
221-9343

Scarborough:

1610 Midland Avenue
Scarborough, Ontario M1P 3C5
751-9520

2500 Lawrence Avenue East
Scarborough, Ontario M1P 2R8
751-9520

West Toronto:

2968 Dundas Street West
M6P 1Y8
763-3611

(Casual Worker Office)

391 Kelle Street

M6P 2K9

763-2781 before 8:15 a.m.

763-3611, ext. 249 after 8:15 a.m.

Ontario Federal-Provincial Agricultural
Manpower Service

Farm Services Phone: 763-3611, ext. 253

393 Keele St. Manager: Mr. A.W. Cobson

M6P 2K9

Etobicoke:

1243 Islington Avenue N.

M8X 1Y9

239-3571

(Casual Worker Office)

1256 The Queensway

Etobicoke, Ontario M8Z 1S2

239-3571

(Branch Offices)

3253 Lakeshore Boulevard West

M8V 1M3

255-8571

York Weston:

1747 Jane Street

Weston, Ontario M9N 2S5

247-8261

(University CMC)

York University Room N-111, Ross Building,

4700 Keele Street

Downsview, Ontario M3J 1P3

667-2417

(Casual Worker Office)

1357 Weston Road

Weston, Ontario M6M 4R9

247-8261

Oakville:

Staff at Canada Manpower Centres speak a wide variety of languages. Enquire about specific languages at 363-5931 or the nearest Centre.

Trigger — Centre for unemployed youth

371 King Street West,

Toronto, Ontario M5V 1K1

366-4206

Hours: Monday to Friday, 9:30 a.m.

— 4:00 p.m.

An informal job-finding cooperative primarily for young people. Apply in person.

Free Translations of Professional Documents

Translation Services

Ministry of Culture and Recreation

MacDonald Block, Rm. 1-50 (Main Floor)

900 Bay Street

M7A 1P3

965-2891

Immigrant Aid Societies and Other Agencies

Staff at immigrant aid societies speak a wide variety of languages. Inquire at individual agencies about the languages spoken there. See also Counselling Services in Education page 29, Immigrant Aid Agencies, page 58 and Information Centres p. 56.

Ontario Welcome House

Ontario Ministry of Culture and

Recreation

8 York St., 3rd Floor

M5J 1R2

862-1743

Catholic Family Services

67 Bond Street

M5B 1X4

362-2481

Assists in finding jobs for sponsored immigrants. Available to people of all religions.

University Settlement

23 Grange Road

M5T 1C3

364-9133

University Settlement is particularly good at counselling Chinese immigrants. Other immigrants may also be helped here.

Jewish Vocational Service of Metropolitan Toronto
74 Tycos Drive
M6B 1V9
787-1151

Conducts comprehensive vocational counselling for men and women of all ages in Metropolitan Toronto on non-sectarian basis. The service assists people in appraising their vocational aptitudes and in making decisions with regard to career, education and employment objectives. The fee of \$100.00 for this service may be adjusted if necessary. A specialized rehabilitation programme is available for handicapped and disadvantaged persons.

Jewish Immigrant Aid Services of Canada
152 Beverley Street
M5T 1Y5
363-7231

This organization offers immigration assistance and other services to all Jewish immigrants.

Job Training Programs

The Industrial Training Branch
Ministry of Colleges and Universities
965-4211

Mowat Block
Queen's Park 97A 1C2
Toronto, Ontario

Storefront Office:
558 Yonge St.
M4Y 1Z1

Ontario Ministry of Community and Social Services
Regional Supervisor, Rehabilitation Branch
110 Eglinton Avenue West
M4R 2C9
487-5441

Offers a comprehensive range of vocational rehabilitation services including assessment,

counselling, physical restoration measures, and training and placement for any handicapped person residing in Ontario. Provisions include cost of training plus maintenance allowances where required.

Unemployment Insurance

Unemployment Insurance
Unemployment Insurance Canada
P.O. Box 4079, Postal Station A
M5W 1H8

District Offices: Mon. – Fri. 8:30 – 4:30

South Office

180 Wellington St. W.
P.O. Box 4006, Postal Station A
M5W 1H8
862-1951

Toronto Centre Office

883 Bloor Street West
P.O. Box 2000, Postal Station E
M6H 4E4
537-3473

High Park Office

2968 Dundas Street W.,
P.O. Box 1111, Postal Station D
M6P 1Y8
766-6431

North Office

20 Holly Street
M4S 2E8
487-1711

East Offices

745 Danforth Ave.,
P.O. Box 625, Postal Station J
M4J 4Z3

75 The Donway West
P.O. Box 3600
Don Mills M3C 2T9
449-1440

West Office

1243 Islington Ave.,
P.O. Box 400, Station M
M6S 4T9
231-4151

Willowdale Office

5799 Yonge Street
P.O. Box 1400, Postal Station A
Willowdale M2N 5W3
266-2990

Scarborough Office

2472 Eglinton Ave. E.,
P.O. Box 692, Postal Station A
Scarborough N1K 5C5
264-2131

Information Centres (walk-in)

Mon. — Fri. 8:30 — 4:30

1697 Jane St., Weston
1384 St. Clair Ave. W.

Workmen's Compensation

Workmen's Compensation Board
Claims Inquiry (General Inquiries) 7th Floor
2 Bloor Street East
M4W 3C3
965-8851

Hours: Mon. - Fri., 8:30 a.m. to 7:00 p.m.

Workmen's Compensation Board
Information Centres: (Walk-in)
952 College Street West
M6H 1A5
965-8864

1780 Weston Rd.
Weston M9M 1V8
965-9527

Hours: Mon. - Fri. 9:00 a.m. to 5:00 p.m.,
except Wed., 1:00 p.m. to 9:00 p.m.

Injured Workmen's Consultants
432 Dundas St. E.
Toronto M5A 2A8
961-1260


Hours: Mon. - Fri., 9:00 a.m. to 4:30 p.m.
Tues. 9:00 - 7:00

A citizen group assisting injured workmen
with problems relating to the Workmen's
Compensation Board.

Labour Unions

Canadian Labour Congress
Labour Council of Metropolitan Toronto
15 Gervais Drive, Ste. 407,
Don Mills, Ontario M3C 1Y8
429-3663

Ontario Federation of Labour
15 Gervais Drive, Ste. 202
Don Mills, Ontario M3C 1Y8
429-2731



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HEALTH

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HEALTH

Addresses for Metropolitan Toronto

For services in this section, this Handbook should be used in conjunction with the Directory of Community Services published by the Community Information Centre, which provides details about available services. If further help is needed in locating a health service, consult a public health nurse (see below for a list of municipal public health departments), or call the Community Information Centre, 863-0505.

Health Insurance Programs

Ontario Health Insurance Plan
2195 Yonge Street (just South of Eglinton)
M4S 2B2
482-1111

Drug Benefit
Ontario Ministry of Health
Queen's Park
M7A 2S3
Inquiry: 965-7897

Temporary Health Insurance for Visitors

Ontario Hospital Association
Ontario Blue Cross Plan
150 Ferrand Drive
Don Mills, Ontario M3C 1H6
429-2661

The Ontario Hospital Association operates the Ontario Blue Cross Plan, offering a number of prepaid coverages. The "semi-private" plan pays the difference in cost between standard and semi-private accommodation. An extended health care plan is available to individuals.

Extended health care, comprehensive health care contracts, prescription drugs and dental care plans are also available through group enrolment.

Supplementary Health Insurance

Hospital Medical Care
John Ingle, Administrator
710 Bay Street
M5G 1N4
597-0666

Cumba Co-operative Health Services
562 Eglinton Avenue East
Toronto, M4P 1B9
487-5451

Finding A Doctor

It is advisable for people to arrange for a family doctor before an emergency arises. For names of doctors consult the nearest public health department or hospital, or call the Academy of Medicine, 922-1134.

General Practice or Family Practice Units, which are found in some hospitals, will also provide family doctors. A list of these hospitals will be found in the Directory of Community Services under the classification "General Practice or Family Practice Units".

Public Health Departments

East York Health Unit
550 Mortimer Avenue
M4J 2H2
461-8136

Etobicoke Community Health Dept.
4th Floor, Etobicoke Hydro Building
Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York Department of Public Health
5000 Yonge Street
Willowdale, Ontario M2N 5V7
225-4611

Scarborough Department of Health
160 Borough Drive
Scarborough, Ontario M1P 4N8
438-7454

Toronto Department of Public Health
East Tower, 7th Floor, City Hall
M5H 2N2
367-9111

York Department of Public Health
2700 Eglinton Ave. W.
M6M 1V1
653-2700

EMERGENCY HEALTH SERVICES

Ambulances

For emergency ambulance service the following numbers can be called:

Municipality of Metropolitan Toronto
Department of Ambulance Services
489-2111

Metropolitan Toronto Police and Fire
Department
361-1111

These two numbers service all the boroughs of Metropolitan Toronto. The person phoning for an ambulance should give the address to which the ambulance is to be sent and what type of emergency it is (i.e., a drowning, a heart-attack, an automobile accident, etc.). Emergency calls can also be placed with the operator by dialing "0" and saying "This is an emergency.". The operator then connects the person to one of the two above emergency numbers.

Dental

The Academy of Dentistry, 967-5649, provides the names of dentists on call for emergency after-hours dental service for the following hours:

Monday-Friday — 6:00 p.m. to 1:00 a.m.
Saturday — 12:00 noon to 1:00 a.m.
Sunday — 10:00 a.m. to 1:00 a.m.

Also for emergencies during offices hours. Regular dentist's fees are charged.

In an emergency outside office hours the following number should be phoned:

Academy of Dentistry
924-8041

The Academy of Dentistry may also be able to provide a person with a list of dentists who speak languages other than English. For such information the number to phone is 967-5649.

For a list of dental clinics call the Community Information Centre at 863-0505.

Dental Social Services
662 Bathurst St.
M5S 2R3
531-1338

Provides and repairs dentures for recipients of General Welfare Assistance, Family Benefits and by referral from social and health agencies which assume responsibility for payment.

Medical

A 24-hour telephone service is maintained by the Academy of Medicine to assist persons in locating a doctor in an emergency. The number serving all of Metropolitan Toronto is:

Academy of Medicine
922-1134

If unable to obtain a doctor, the following hospitals have emergency departments, and the patient can be taken there:

Etobicoke General Hospital
101 Humber College Blvd.
Rexdale, Ont. M9V 1R8
744-3400
Emerg. Dept. 744-3528

Hospital for Sick Children
555 University Ave., M5G 1X8
597-1500

Humber Memorial Hospital
200 Church St., Weston, Ont. M9N 1M8
249-8111

Mount Sinai Hospital
550 University Ave., Tor. M5G 1X5
596-4200 — 596-4240

North York Branson Hospital
555 Finch Ave. West, Willowdale, Ont.
M2R 1N5
633-9420 — 633-7787

North York General Hospital
4001 Leslie St., Willowdale, Ont. M2K 1E1
492-4500 — 492-4626

Northwestern General Hospital
2175 Keele St., Toronto M6M 3Z4
651-6111

Queensway General Hospital
150 Sherway Dr., Etobicoke M9C 1A5
259-6671

St. Joseph's Hospital
30 The Queensway, Toronto M6R 1B5
534-9531

St. Michael's Hospital
30 Bond St., Toronto M5B 1W8
360-4000 — 360-4223

Scarborough Centenary Hospital
2867 Ellesmere Rd., Scarborough, Ont.
M1E 4B9
284-8131

Scarborough General Hospital
3050 Lawrence Ave. E., Scarborough, Ont.
M1P 2V5
438-2911

Sunnybrook Medical Centre
2075 Bayview Avenue, Toronto M5N 3M5
486-3000 — 486-3322

Toronto East General Hospital
825 Coxwell Avenue, Toronto M4C 3E7
461-8272

Toronto General Hospital
101 College Street, Toronto M5G 1L7
595-3111 — 595-3948

Toronto Western Hospital
399 Bathurst Avenue, Toronto M5T 2S8
368-2581 — 369-5757

Wellesley Hospital
160 Wellesley St. East, Toronto M4Y 1J3
966-6600 — 966-6821

Women's College Hospital
76 Grenville Street, Toronto M5S 1B2
966-7111 — 966-7214

York-Finch General Hospital
2111 Finch Avenue West, Downsview
M3N 1N1
744-2500

Poison Control Centres

Emergency departments of hospitals are prepared to deal with poisonings. Call an ambulance or take the patient directly there. A list of hospitals providing emergency service in Metropolitan Toronto can be found above:

The following are specially set up for poison control.

The Hospital for Sick Children
555 University Avenue
M5G 1X8
597-1500

Toronto East General and Ortopaedic Hospital
825 Coxwell Avenue
M4C 3E7
461-8272

First Aid and Home Nursing Training

The Canadian Red Cross Society provides instruction in first aid, water safety and home nursing.

For specific information call the local branch:

Toronto Central Branch
460 Jarvis Street
M4Y 2H5
923-6692

Toronto Etobicoke Branch
4210 Dundas St. West
M8X 1Y6
236-1056

Toronto North York Branch
88 Sheppard Avenue West
Willowdale, Ontario M2N 1M5
222-1134

Toronto Scarborough Branch
491 Brimley Road, Unit 3
Scarborough, Ontario M1J 1A4
264-3457

The St. John Ambulance provides free first aid coverage at public and private gatherings upon request from the sponsoring organizations. It also establishes and maintains highway first aid posts. The St. John Ambulance Association offers training in first aid, home nursing and child care. Training is open to all, at varying rates. For further information contact:

St. John Ambulance
46 Wellesley Street East
M4Y 1G5
923-8411

Suicide Prevention and Crisis Intervention

There are mental health services to assist persons who are depressed and suicidal. See Mental Health, page

There are several organizations that provide a "befriending" service for the lonely and suicidal. This is a 24 hour telephone service, and appropriate referrals are made to other agencies. Organizations offering this service are:

Salvation Army Emergency Counselling and Suicide Prevention Bureau
257 Victoria Street
M5B 1T8
368-3111

Distress Centre Inc. I
366-1121 — 24 hours.

Distress Centre II
486-1456 — 9:00 a.m. to 12 midnight
Afternoons: automatic switchover to
366-1121

Scarborough Distress Centre (Samaritans)
P.O. Box 566
2472 Eglinton Ave. E., West Annex
Station A, Scarborough
751-4888

Crisis Intervention Unit
East General Hospital Mental Health Clinic
833 Coxwell Avenue, Toronto
9:00 a.m. to 5:00 p.m. 421-9900
After hours: Emergency Dept. 461-8272,
Ext. 220
Encourages face to face contact.

Rape

Toronto Rape Crisis Centre
P.O. Box 6597 Station A
M5W 1X4
368-8383 — 24 hours.

Special Medical and Health Conditions

Many organizations provide a variety of services relating to such health conditions as allergies, arthritis, addiction, blindness, cancer, cerebral palsy, deafness, dental care, dietary counselling, heart problems, hemophilia, multiple sclerosis, muscular dystrophy, respiratory diseases and others. Details are included in the Directory of Community Services or contact the Community Information Centre, 863-0505.

HEALTH EDUCATION

A number of organizations provide programs of an educational or informative nature usually related to a specific aspect of health. Some of these are listed below:

Family Planning Information

Planned Parenthood of Toronto
63 Yorkville Ave.
Toronto
M5R 1B7
961-8290

Provides contraceptive and pregnancy counselling. Provides lists of Toronto clinics.

Hospital Family Planning Clinics:

Addresses are given under MEDICAL in this section.

Doctor's Hospital

20 Major St.

923-5411

St. Michael's Hospital

360-4381

Sunnybrook Medical Centre

486-3467

Toronto General Hospital

595-3600

Toronto Western Hospital

364-2635

Women's College Hospital

966-7211

Bay Centre for Birth Control

901 Bay Street

966-7151

Prenatal Education

The Prenatal Education Committee of Metropolitan Toronto conducts a series of eight weekly classes for expectant mothers in centres throughout the Metropolitan area, conducted by Departments of Public Health and Visiting Homemakers' Association. Parents' classes and classes in physical preparation for child bearing are held in conjunction with the series.

Parental Education Committee

185 Bloor St. E., 3rd Floor

M4W 3J3

961-9831

PUBLIC HOSPITALS

Public Hospitals are listed in the white pages of the telephone directory under "Hospitals". Admission is usually by referral of the patient's doctor or through the emergency department of the hospital.

HOME CARE AND VISITING NURSING SERVICES

Home Care

For details consult the Directory of Community Services or Home Care Program, 1901 Yonge St., 3rd floor, Toronto M4S 1Y6. 482-2929.

Homemaker Services and Meals-on-Wheels

For agencies and details see the Directory of Community Services or call the Community Information Centre, 863-0505.

Visiting Homemakers Association

170 Merton Street

M4S 1A1

487-1565

Visiting Nurse Services

Provides visiting nursing services on request of doctor, in the home, for all types of illness, and maternity. Includes baths, injections, dressings and health counselling. Fees on sliding scale. 24 hour answering service.

St. Elizabeth Visiting Nurses Association of Ontario

22 Davisville Avenue

M4S 1E9

481-7211

Victorian Order of Nurses

Metro Toronto Branch

277 Victoria Street, 5th Floor

M5B 1W2

363-5621

Venereal Diseases

Locations and times of venereal diseases clinics vary in Metropolitan Toronto. Call 965-3333 for a tape-recorded message giving current locations and times of clinics.

Nursing Homes

See Handbook for a description of types of accommodation for senior citizens.

The need for nursing home accommodation should be discussed first with the patient's doctor or the hospital social service department.

Information regarding nursing homes or possible alternative plans may also be obtained by calling Community Information Centre, 863-0505.

Rehabilitation Centres

A number of special centres in Toronto serve people whose activity is restricted because of a physical or mental handicap.

See the Directory of Community Services or phone Community Information Centre, 863-0505 for further information.

Mental Health

Organizations in Metropolitan Toronto offering services in the field of mental health include general and psychiatric hospitals, mental health clinics, centres for disturbed children and youth, and after-care agencies. Referral is usually made through the family doctor. Further information is available from the public health nurse, Metro Toronto Branch of the Canadian Mental Health Association or the Community Information Centre, 863-0505.

Canadian Mental Health Association
Metropolitan Toronto Services
1560 Bayview Ave., Ste. 201
M4G 3B8
487-3651

Community Resources Consultants
120 Eglinton Ave. E., 6th Floor
Toronto M4P 1E2
482-4103

Provides service to hospitals and agencies serving adults with emotional and psychiatric problems by putting them in touch with resources in the community.

Community Health Centres

Community Health Centres, located in many areas of Metro Toronto, make available a wide range of out-patient medical and health services to persons who might otherwise, for a variety of reasons, have difficulty in obtaining health care. They may be situated in storefronts, housing projects or community centres. Some are operated as outposts of hospitals and are staffed by hospital personnel. Others, 'community-based', are managed by a Board or Committee of local citizens. While all community-based centres are under the medical direction of qualified staff, volunteer and lay assistants may also be involved. Centres are frequently open in the evenings and on week-ends and may also assist persons who do not yet qualify for O.H.I.P.

For information, call The Community Information Centre of Metropolitan Toronto at 863-0505.

Funerals

Toronto Memorial Society
14 Sinton Court
Downsview, Ontario M3M 1P4
241-6274

For funerals and burials of persons without funds consult Metro Social Services before making funeral arrangements.

Metro Social Services 367-8554
Nights, weekends and holidays 367-8600

SOCIAL SERVICES

Addresses for Metropolitan Toronto

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SOCIAL SERVICES

Addresses for Metropolitan Toronto

Federal Assistance (Family Allowances)

Health and Welfare Canada
Ontario Regional Office
789 Don Mills Road
Don Mills, Ontario
423-6900

(Mailing address):
P.O. Box 6000
Station "Q"
Toronto, Ontario M4T 2P6

Provincial Assistance

Ontario Ministry of Community & Social
Services
Toronto District Office (Family Benefits)
110 Eglinton Avenue West
M4R 2C9
487-4392

Municipal Assistance

To locate an individual's local district office,
call the following number and give the
individual's address. The address of the
appropriate district office will then be
supplied.

Municipality of Toronto
Department of Social Services
4th Floor, East Tower, City Hall
M5H 2N1
367-8623

Emergencies:
After Hours:
325 George St.
M5A 2N2
367-8600

Residences for Senior Citizens

See Senior Citizens Housing, page 32.

Senior Citizens' Recreation Centres and Programs

Municipal recreation departments provide recreation day centres which are open several days a week for older people. There are other day centres and also many clubs which meet, usually weekly. Locations and hours should be checked, since these change frequently.

The Community Information Centre, 863-0505, has additional information, as well as lists of neighbourhood information centres which keep details of local programs.

New Horizons Program
1243 Islington Avenue, Room 609
Toronto M8X 1Y9
239-3973

East York Recreation Department
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke Parks and Recreation Services
Department
Borough of Etobicoke
Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York Parks and Recreation
Department
5145 Yonge Street
Willowdale, Ontario M2N 5P4
225-4611

Scarborough Recreation and Parks
Department
150 Borough Drive
Scarborough, Ontario M1P 4N7
438-7411

Toronto Department of Parks and
Recreation
21st Floor, East Tower, City Hall
M5H 2N2
367-7251

York Parks and Recreation Department
2700 Eglinton Avenue West
M6M 1V1
653-2700

Friendly Visiting for the Aged

Many organizations, churches, and neighbourhood groups arrange for friendly and understanding volunteers to visit on a regular basis, and to befriend older persons who are shut in or alone. For further information about programs, call the Community Information Centre, 863-0505.

Telephone Contact for the Aged

Regular daily telephone contact with elderly persons or shut-ins is provided by volunteer and commercial groups. For details contact Community Information Centre, 863-0505.

Canada Pension Plan

Canada Pension Plan
Health and Welfare Canada
Mid-Ontario Area Office
25 St. Clair Avenue East (Rm. 221)
Box 1017, Station Q
M4T 2P2
966-6580

For information contact district office:

Central area:
60 St. Clair Ave. East
Toronto M4T 1N5
966-6580

Etobicoke:
1243 Islington Avenue M8X 1Y9
231-5683

Scarborough:
2401 Eglinton Ave. East, Ste. 309
Scarborough M1K 2M5
752-6480

Northern Area:
5799 Yonge Street, Suite 1107,
Willowdale, Ont. M2M 3Z6
221-3437

Minister of National Revenue
400 Cumberland St.
Ottawa, Ontario K1A 0X5
(For further details on appeals procedure district office above could be contacted.)

Toronto District Taxation Office
Department of National Revenue
36 Adelaide Street East
M5C 1J7
869-1500

For information about appeals with reference to the assessment of self-employed persons' earnings for Canada Pension Plan purposes.

Old Age Security and Guaranteed Income Supplement

Old Age Security
Health and Welfare Canada
789 Don Mills Road
Don Mills,
423-6900

Mailing Address:
P.O. Box 6000, Station Q
Toronto M4T 2P6

GAINS

Guaranteed Annual Income System
Ontario Ministry of Revenue
77 Bloor St. W., 10th Floor
M7A 2B3
965-8470

Ontario Senior Citizen's Privilege Card
965-9337
Ontario Tax Credit System 965-8470

Services for Children

In Metro Toronto, due to the complexity and large number of Services for Children, it is advisable to consult the Directory of Community Services or call the Community Information Centre, 863-0505.

Catholic Children's Aid Society of

Metropolitan Toronto

26 Maitland Street

M4Y 1C6

925-6641

(After hours emergencies — 921-1083)

**Children's Aid Society of Metropolitan
Toronto**

33 Charles Street East

M4Y 1R9

924-4646

(After hours emergencies — 924-5334)

**Jewish Family and Child Service of
Metropolitan Toronto**

3130 Bathurst St., Ste. 204

M6A 2A1

781-1592

Youth Staff Service

Metropolitan Toronto Police Department

60 Richmond Street East

M5C 1N8

967-2222

Works with children under 16 years of age who are involved in delinquencies or in danger of becoming involved. Liaison with Juvenile Court and community agencies, Service available from 8:00 a.m. to midnight, 7 days a week. Emergency and follow-up care.

Adoption Agencies

Same as "Services for Children" but not including Youth Staff Services of Police Department.

Children's Residences

Since most admissions to children's residences are by referral rather than by direct application, a list of residences is not included. Consult the Directory of Community Services or the Community Information Centre, 863-0505.

Residences for Youth

The purpose of these organizations is to provide a group living experience or temporary accommodation for young people who, for various reasons are living away from home. Some have experienced difficulties with family, school and/or job. Counselling services related to education, employment and responsible living are provided. Residents are expected to share in household responsibilities, and in some cases in devotional services. For expert referral in this area consult the Directory of Community Services or contact the Community Information Centre, 863-0505.

Services for Unmarried Parents

Counselling for unmarried parents, help in planning for confinement and eventual plans for the parents and the baby, are available from the following agencies:

Catholic Children's Aid Society (see page 19)
Children's Aid Society of Metro Toronto (see page 20).

Jewish Family and Child Service (see page 20).

These agencies can also advise on residences.

Day Nurseries

For information regarding day care call:

Community Information Centre

110 Adelaide Street East

M5C 1L1

863-0505

For information regarding the setting up or licensing of a day nursery call:

Children's Services Branch

Ministry of Community & Social Services

7th Floor, Hepburn Block

Queen's Park, Toronto M7A 1H4

965-5095

Ontario Legal Aid Plan

Ontario Legal Aid Plan

Civil Cases:

York County Area Office

73 Richmond Street West (Entrance from
45 Sheppard Street)

M5H 1Z8

366-9631

Criminal Cases:

Old City Hall

60 Queen Street West, Room 303

366-9631

Provides free legal advice on minor matters, and assists applicants in paying for a lawyer of one's choice on matters requiring considerable legal services. Consult the directory of community services for a list of part-time offices and sub-offices. See also page 39 for other legal services.

Family Counselling Agencies

As well as family counselling agencies, there are many other organizations which counsel in such areas as addiction, corrections, youth problems, etc. For assistance in finding the agency best suited to meet individual needs, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

Other Services

In Metropolitan Toronto, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

EDUCATION

Addresses for Metropolitan Toronto

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EDUCATION

Addresses for Metropolitan Toronto

Kindergartens and Nursery Schools

For information regarding junior kindergartens, call the local Board of Education, below:

For information regarding nursery schools; call:

Community Information Centre
110 Adelaide Street East
M5C 1L1
863-0505

Boards of Education

East York Board of Education
840 Coxwell Avenue
M4C 2V3
465-4631

Etobicoke Board of Education
Civic Centre Court
Etobicoke, Ontario M9C 2B3
626-4360

Metropolitan Separate School Board
150 Laird Drive
M4G 3V8
421-8950

North York Board of Education
5050 Yonge Street
Willowdale, Ontario M2N 5N8
225-4661

Scarborough Board of Education
140 Borough Drive
Scarborough, Ontario M1P 4N6
438-7541

Toronto Board of Education
155 College Street
M5T 1P6
362-4931

York Board of Education
2 Trethewey Drive
M6M 4A8
653-2270

Board of Jewish Education
22 Glen Park Ave.
M6B 2B9
781-4688

Ministry of Colleges and Universities

Ontario Ministry of Colleges and Universities
Information Branch
6th Floor, Mowat Block
Queen's Park M7A 1B9
965-6134

Financial Assistance

Student Awards Branch
Ontario Ministry of Colleges and Universities
8th Floor, Mowat Block
Queen's Park M7A 2B4
965-5241

Colleges of Applied Arts and Technology

Centennial College of Applied Arts and Technology
651 Warden Avenue (Mailing address for all campuses)
Scarborough, Ontario M1L 3Z6
694-3241

Branch Campuses:
Ashtonbee Campus
75 Ashtonbee Road
Scarborough
694-3241

Birchmount Campus
424 Birchmount Road
Scarborough
694-3241

Thorncliffe Campus
Thorncliffe Park Plaza
45 Overlea Blvd.,
Don Mills
694-3241

George Brown College of Applied Arts and
Technology, Information Centre
500 Macpherson Avenue
M5R 1X1
967-1212
Mailing address:
P.O. Box 1015
Station 'B'
Toronto, Ontario M5T 2T9

Branch Campuses:

21 Nassau Street
967-1212, Ext. 606, 608

507 College Street
967-1212, Ext. 305

160 Kendal Avenue
967-1212, Ext. 404

200 King Street East
967-1212

Humber College of Applied Arts and
Technology
205 Humber College Blvd.
Rexdale, Ontario M9W 5L7
676-1200

Mailing Address:
P.O. Box 1900
Rexdale, Ontario
M9W 5L7

Branch Campuses:

Lakeshore II Campus (Apprenticeship
training)
56 Queen Elizabeth Blvd.
M8Z 1M1
259-5411 — 676-1200

Lakeshore III Campus
829 The Queensway
M8Z 1N6
259-5411

Keelesdale Campus
(English as a Second Language and
Upgrading)
88 Industry Street
Weston, Ontario M6M 4L8
763-4571

Teachers College Campus
2199 Lakeshore Blvd. West, Room 211
M8V 1L1
251-3277

Humber York Centre
1721 Eglinton Ave. West
Toronto M6E 2H4
789-5709

Storefront Humber
2945 Lakeshore Blvd. West
Toronto M8C 1J3
259-4208 — 259-4209

Peel-Humber Centre
P.O. Box 1900
Rexdale, Ont. M9W 5L7
677-5552 — 677-5553

Seneca College of Applied Arts and
Technology
1750 Finch Avenue East
Willowdale, Ontario M2J 2X5
491-5050

Branch Campuses:
Sheppard Campus
43 Sheppard Avenue East
Willowdale, Ontario M2N 2Z8
223-9661

King Campus
R.R. #3
King City, Ontario
884-9901

Lawrence Campus
1780 Lawrence Avenue West
M6L 1C7
249-3381

Dufferin Campus — Dental
1000 Finch Ave. W.
M3J 2V5
661-6010

See also Ryerson Polytechnical
Institute, page 26.

Registered Nursing Education

University Nursing Program

University of Toronto
Faculty of Nursing
50 St. George Street
M5S 2E7
928-2865

Diploma Schools of Nursing

Centennial College of Applied Arts and
Technology
651 Warden Avenue
Scarborough, Ontario M1L 3Z6
694-3241

Campuses:

Scarborough Regional Campus (at
Scarborough Centenary Hospital)
2877 Ellesmere Rd., Scar. M1E 4C1
284-6151

Toronto East General Campus
571 Mortimer Ave., Tor. M4C 2J4
465-7537

George Brown College of Applied Arts and
Technology
P.O. Box 1015
Station B
M5T 2C0
967-1212

Campuses:

Nightingale Campus
2 Murray St.
967-1212, Ext. 700

St. Joseph's Hospital Campus
50 Sunnyside Ave.
967-1212, Ext. 717

St. Michael's Hospital Campus
35 Shuter Street
967-1212, Ext. 261

Toronto General Campus
90 Gerrard St. West
967-1212, Ext. 736

Toronto Western Hospital Campus
399 Bathurst Street
967-1212, Ext. 722

Apply to:
George Brown College
Nursing Division

Humber College of Applied Arts and
Technology
205 Humber College Blvd.
Rexdale, Ontario M9W 5L7
676-1200

Campuses:

Osler Campus
Weston
247-5401

Quo Vadis Campus
Etobicoke
259-7817

Apply through Humber College.
Ryerson Polytechnical Institute
50 Gould Street
M5B 1E8
(595-5000) 595-5291 for School of
Nursing Information

Campuses:

Ryerson School of Nursing
595-5180

The Hospital for Sick Children
597-1500, Ext. 1504

The Wellesley Hospital
966-6625

Women's College Hospital
966-7228

Apply to Ryerson School of Nursing.
Seneca College of Applied Arts and
Technology
1750 Finch Avenue East
Willowdale, Ontario M2J 2X5
491-5050

Campuses:

Leslie Campus

1255 Sheppard Avenue East

M2K 1E2

494-8900

Apply to Seneca College.

Continuing Education

Information on courses offered in Metropolitan Toronto is available at all public libraries. The Metropolitan Toronto Central Library has a special booth in September with a wealth of information on evening courses offered by all sorts of schools and organizations in Toronto.

The information is conveniently organized by subject and thorough details are given about where the course will be given, when to register, fees involved etc. The special booth is located at:

Metropolitan Toronto Central Library
214 College Street (corner of College & St. George)

M5T 1R3

979-2200

The Library publishes a Continuing Education Directory for Metropolitan Toronto each year and makes it available for perusal in public libraries or sells it for \$15.00 per copy from:

System's Unit

Metropolitan Public Library

203 College Street, 3rd Floor

M5T 1P9

979-2555

Evaluation of Education Documents

Information Systems and Records Branch

Evaluation of Educational Standing

Ministry of Education

18th Floor, Mowat Block

Queen's Park M7A 1L8

965-1357

Correspondence Courses

Correspondence Courses

Ontario Ministry of Education

909 Yonge Street

M4W 3G2

965-2657

Duplicate Certificates and Diplomas

Education Records Branch

Student Records

Ontario Ministry of Education

18th Floor, Mowat Block

Queen's Park M7A 1L8

965-5384

Special Education

For information regarding special education in Metro Toronto, consult the local Board of Education or school principal.

Educational Exchange

Educational Exchange and Special Projects
Branch

Ontario Ministry of Education

19th Floor, Mowat Block

Queen's Park M7A 1L2

965-5989

English for Provisional Tradesmen

The Industrial Training Branch

Ontario Ministry of Colleges and Universities

10th Floor, Mowat Block

900 Bay St.

M7A 1B8

965-4697

Michigan Test Preparation Classes

City of Toronto

For information call:

City of Toronto Board of Education

New Canadian Programmes

362-4931, Ext. 714

Courses offered in the evening

Bickford Park High School
77 Bloor Street West (at Christie)
(Monday-Thursday evening 7:30 to 9:30)
537-2194

Bloor Collegiate Institute
1141 Bloor Street West
(Monday-Thursday evening 7:30 to 9:30)
537-4165

Givins Sr. Public School
49 Givins Street (Shaw and Queen)
(Monday-Thursday evening 7:30 to 9:30)
532-1406

Oakwood Collegiate
991 St. Clair Avenue West (at Oakwood)
(Monday-Thursday evening 7:30 to 9:30)
654-4510

Parkdale Collegiate
209 Jameson Avenue (south of Queen Street
west)
(Monday & Wednesday 7:30 to 9:30)
532-3363

Deer Park Public School
23 Ferndale Avenue
(St. Clair just east of Yonge at subway)
(Monday & Wednesday 7:30 to 9:30)
924-4241

Central Technical
725 Bathurst St. (at Harbord)
(Monday-Thursday 7:30 to 9:30)
531-5781

Monarch Park Secondary
1 Hanson Street (Coxwell & Danforth)
(Monday-Thursday evening 7:30 to 9:30)
461-0893

Kent Senior Public School
980 Dufferin Street (at Bloor)
(Monday & Wednesday evening 7:30 to 9:30)
531-0831

Northern Secondary
851 Mt. Pleasant Avenue
(Monday & Wednesday evening 7:30 to 9:30)
487-5351

Ryerson Public School
190 Grange Avenue (Dundas & Bathurst)
(Monday & Wednesday evening 7:30 to 9:30)
368-6566

West Park Secondary
1515 Bloor West (at Dundas West Subway)
(Monday & Wednesday evening 7:30 to 9:30)
532-2861

King Edward Public School
112 Lippincott St. (Bathurst N. of College)
(Tuesday & Thursday evening 7:30 to 9:30)
922-0568

Courses offered in the daytime

Jones Avenue School
540 Jones Avenue (Danforth & Donlands)
461-5717
(Monday-Friday 9:00 to 3:15)

Brant Street School
20 Brant Street (Spadina at Adelaide)
368-8182
(Monday-Friday 9:00 to 3:15)

Greenwood School
24 Mountjoy
461-9231
(Monday-Friday 9:00 to 3:00)
(Ages 12-18 only)

York

For information during the day call:
York Board of Education
Programmes Office
653-2270

George Harvey Secondary School
1700 Keele Street
653-6100 (Evenings only)

Weston Collegiate Institute
100 Pine Street (Weston)
247-7811 (Evenings only)

Runnymede Collegiate
569 Jane Street
766-6406

York Humber High School
99 Humber Boulevard
767-1167 (Evenings only)
Vaughan Road Collegiate
529 Vaughan Road
787-0641 (Evenings only)

English Classes at Universities

In Toronto the following universities offer classes in English as a Second Language:

1. The University of Toronto offers a non-degree course called English as a Second Language, which begins in September and in January. Information about this course can be obtained by phoning 978-2400 at the University of Toronto.

2. York University also offers classes in English at all levels. These classes start in September, and at intervals throughout the year. The classes last for 10 weeks and have an enrolment fee of \$75. For further information about time and location of the classes phone 667-2502 at York University. (York also offers writing workshops). English for newcomers. Courses are held at Glendon Campus.

3. Medical English

Immigrant doctors who are proficient in English and medically qualified may enrol in classes in preparation for the Education Council for Foreign Medical Graduates examination. Information through nearest Canada Manpower Centre. (See list on page 4).

Counselling Centres in Education

Centennial College Counselling Office
651 Warden Avenue
Scarborough, Ontario M1L 3Z6
694-3241, Ext. 303

George Brown College Counselling
Department
160 Kendal Avenue
Box 1015, Station B, M5T 2T9
967-1212, Ext. 591

Humber College Counselling Office
205 Humber Blvd.
Rexdale, Ontario M9W 5L7
676-1200

Seneca College Counselling Office
1750 Finch Avenue East
Willowdale, Ontario M2J 2X5
491-5050

Counsellors are available at most campuses of the above colleges. See page

C.O.S.T.I. Italian Community Education
Centre
136 Beverley Street
M5T 1Y5
366-7991

OR

75 Stanley Road
Downsview, Ontario
M3N 1C2
745-6363

Ontario Ministry of Labour
Women's Bureau Careers Centre
10th Floor, 400 University Avenue
M7A 1T7
965-1537

Information material on career opportunities. Consultation with women's groups upon request.

YMCA Centre for Counselling and Human
Relations
130 Eglinton Avenue East
M4P 1E6
481-5261

Offers vocational and educational guidance and counselling as well as individual and group psycho-therapy to adults and adolescents from 15 years of age up. The service is non-sectarian with no geographic restrictions. Application for service should be made by telephone or in person. Fee \$125.00.

Black Education Project
1354 Bathurst St.
M5R 3H6
533-1167

Instruction and educational guidance to Black people. Tutoring system carried out both at the centre and in homes through a Big-Brother-Big-Sister approach. Also conducts a Black Cultural School, Saturdays
2:00 - 5:00 p.m.

See Also

Canada Manpower Services, page 4.

Immigrant Aid Societies and other Agencies,
page 5.

Immigrant Aid Societies, page 58.

HOUSING

Addresses for Metropolitan Toronto

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HOUSING

Addresses for Metropolitan Toronto

Financing A Home

Central Mortgage and Housing Corporation
650 Lawrence Avenue West
M6A 1B2
781-2451

Home Builders' Association

Toronto Home Builders' Association
5218 Yonge Street
Willowdale, Ontario M2N 2P6
226-0010

Real Estate Board

Toronto Real Estate Board
1883 Yonge Street
M4S 1Y7
481-6151

Ontario Housing (Rental Housing Division)

Ontario Housing Corporation
Housing Registry
101 Bloor Street West, Main Floor
M7A 2P2
965-9915

Applicant Representatives
Tenant Placement Branch
Ontario Housing Corporation
101 Bloor Street West, 5th Floor
M7A 2P2
965-9779

Following acceptance of an application by the Housing Registry, applicants in Metro Toronto are advised by mail of their file number and the name of their Applicant Representative, who will give personal assistance in locating a suitable unit.

Non Profit Housing

City of Toronto Non Profit Housing Corporation
Housing Department
18th Floor, East Tower, City Hall
M4H 2N1
367-7796 or 367-7880

Buys, renovates and builds housing available as apartments, rooms, and houses for moderate and low income families and individuals at rents below market value.

Senior Citizens' Housing

Older people requiring accommodation may be housed in supervised private homes, self-contained apartments including hotel-type apartments, homes for the aged or nursing homes — depending on the type of accommodation, service and care needed by the individual. For up-to-date information on all types of accommodation for older people, guidance in selecting the appropriate type of accommodation and advise about possible alternative plans call:

The Community Information Centre
110 Adelaide St. W.
863-0505

Senior Citizen Apartments and Residence Hotels

Metropolitan Toronto Dept. of Social Services
10th Floor, East Tower, City Hall
M5H 2N1
367-8500

Ontario Housing — see address above.

Homes for the Aged

Metropolitan Toronto Dept. of Social Services
Home Admissions Unit
22nd Floor, East Tower, City Hall
M5N 2N1
367-8631

Private Home Care Program

Metropolitan Toronto Dept. of Social Services
22nd Floor, East Tower, City Hall
M5N 2N1
367-8742

Nursing Homes

Ontario Ministry of Health
Nursing Home Inspection Service
6th Floor, 880 Bay Street
M7A 2C3
965-5081

Landlord and Tenant Act Booklet

Social Planning Council of Metro Toronto
185 Bloor Street East, 3rd Floor
M4W 3J3
961-9831

Landlord and Tenant Advisory Bureau

Metropolitan Toronto Department of Social Services
Landlord & Tenant Advisory Bureau
67 Adelaide Street East
M5C 1K6
367-8572
(Hrs: 8:30 – 4:40 a.m.)

The functions of the Landlord and Tenant Advisory Bureau are: to advise landlords and tenants in residential tenancy matters; to receive complaints and mediate disputes between landlords and tenants; to disseminate information for the purpose of educating and advising landlords and tenants concerning rental practices, rights and remedies; and to receive and investigate complaints of conduct in contravention of legislation governing residential tenancies.

Other Helpful Organizations

Tenant Hotline
80 Winchester St.
922-6544

Parkdale Community Legal Services
1267 Queen St. W.
M6K 1C5
531-2411

Neighbourhood Legal Services
357 Seaton St.
M5A 2T5
921-7430

Rent Review

The Rent Review Act of the Province of Ontario sets limits by which landlords can increase rents on residential premises in the province. It is administered by the Ministry of Consumer and Corporate Relations. Some conditions of the act change periodically so for details contact the Ontario Rent Review office nearest you or telephone the General Inquiry number.

General Inquiry: 923-1199 Mon.-Fri. 8 to 8. Sat. 9 to 9.

District Offices: Mon.-Fri. 8:30 to 4:45.

City of Toronto:
77 Bloor St. W.
964-8281

Ontario Rent Review
Box 5370 Postal Station A
Toronto M5W 1N6

Etobicoke:
56 Aberfoyle Cres.
236-2681

Ontario Rent Review
Box 511, Postal Station
Etobicoke M9C 4V5

East York:
1880 O'Connor Dr.
752-0683

Ontario Rent Review
Box 1013, Postal Station O
East York M4A 2N4

North York:
45 Sheppard Ave. E.
226-6303

Ontario Rent Review
Box 234, Postal Station A
Willowdale M2N 5S8

Scarborough:
2100 Ellesmere Rd.
438-3452

Ontario Rent Review
Box 940, Postal Station A
Scarborough M1K 5E4

York:
702 Weston Rd.
762-7545

Ontario Rent Review
Box 23, Postal Station A
Weston M9N 3M6

Municipal Tax Information

East York
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke Municipal Tax Office
Borough of Etobicoke, Civic Centre
Etobicoke, Ontario M9C 2B3
626-4123

North York
5000 Yonge Street
Willowdale, Ontario M2N 5V7
225-4611

Scarborough
150 Borough Drive
Scarborough, Ontario M1P 4N7
438-7111

Toronto Tax Information Department
Main Floor, East Tower
City Hall
367-7115

Mailing address:
City Treasurer
Box 2500, Terminal A
M5W 1H2

York
2700 Eglinton Avenue West
M6M 1V1
653-2700

Ontario Tax Credit System

Guaranteed Income and Tax Credit Branch
Ontario Ministry of Revenue
77 Bloor St. W. 10th Floor
M7A 2B3
965-8470

Housing By-Laws Information

Same as Municipal Tax Information above
EXCEPT for the City of Toronto.

Development Department
Housing Standards Division
18th Floor, West Tower
City Hall M5H 2N2
367-7195

4 District Offices:

North: 845 St. Clair Ave. W. 652-1500

West: 1123 Dundas Street West, 537-4461

Central: 786 Dundas Street East, 463-5977

East: 323 Kingston Road, 691-1116

Housing Standards (Complaints)

Same as above.

Insufficient Heating

Phone the Public Health Department of the municipality in which the building is located. The telephone numbers on page 40a will do for all municipalities except Toronto, where a signed *letter* of complaint noting exact address, + home + Business Phone # should be taken or mailed to:

Toronto Public Health Dept.,
6th Floor, East Tower, City Hall
100 Queen Street West, Toronto
M5H 2N2
8:30 – 4:30
367-9111

(After hours it may be left with info clerk in lobby)
Other complaints (Cockroaches, etc.) may be phoned in to:
Public Health Department – 367-7467

Justices of the Peace

In Metro Toronto the Landlord and Tenant Advisory Bureau gives information and advice about residential tenancies. See address above.

County Court Clerk

County Court Clerk
361 University Ave., Room 110
M5G 1T5
965-7351

Legal Aid

Ontario Legal Aid Plan
York County Area Office
73 Richmond Street West (Entrance by side door at 45 Sheppard Street)
M5H 1Z8
366-9631

Fees on a sliding scale.

See also page 39 for Student Legal services.

Legal Referral

Lawyer Referral Service
Law Society of Upper Canada
Osgoode Hall
130 Queen Street West
M5H 2N6
362-4741

Housing Emergencies

In cases of flood, fire or eviction *only* contact:

Metropolitan Toronto Department of Social Services
Emergency Housing Unit
345 George Street, 3rd Floor
M5A 2N2
367-8608

If it is after 4:30 p.m. and the need for housing is acute, the following office should be contacted:

Night Emergency Unit
325 George Street
M5A 2N2
367-8600

FINANCES:

Addresses for Metropolitan Toronto

Credit Counselling Services

Credit Counselling Service of Metropolitan Toronto

229 Yonge Street, Suite 317

M5B 1P2

366-5251

Ontario Ministry of the Attorney General
Referee, Small Claims Court

425 University Avenue, Room 201

M5G 1T6

965-5591

Consumer Protection

Consumer Protection Bureau

Ontario Ministry of Consumer and
Commercial Relations

555 Yonge Street, 1st Floor

M4Y 1Y7

965-6471

Consumer's Association of Canada
Ste. 102, 2 College Street

M5G 1K3

922-3153

Consumer Complaints and Enquiries
Canada Department of Consumer and
Corporate Affairs

480 University Avenue

M5G 1V2

362-7011

Consumer Help Office

Canada Department of Consumer and
Corporate Affairs

90 Ascot Avenue

M6E 1E9

654-9841

A storefront service for consumer problems
serving a predominantly Italian speaking area.

Better Business Bureau

Better Business Bureau of Metropolitan Toronto

85 Richmond Street West, Ste. 900

M5H 2E7

363-7111

Income Tax Information

Toronto District Taxation Office

Department of National Revenue

36 Adelaide Street East

M5C 1J7

869-1500

Ontario Tax Credit System

Ontario Tax Credit System

Ontario Ministry of Revenue

77 Bloor Street W., 10th Floor

M7A 2B3

965-8470

Municipal (Property) Tax Offices

See page 34.

LAW:

Addresses for Metropolitan Toronto

Law Enforcement Organizations

Royal Canadian Mounted Police

“O” Division Headquarters

225 Jarvis Street

M5C 2M3

369-2291

Ontario Provincial Police

Highway 401 & Keele Street, Box 327

Downsview, Ontario M3M 3A6

248-3151

Metropolitan Toronto Police Department

590 Jarvis Street

M4Y 2J5

967-2222

Emergencies: 361-1111

In addition to the primary functions of the Police Department, which are:

1. protection of life and property
2. preservation of the peace
3. prevention of crime
4. enforcement of the law
5. and apprehension of violators,

the Police Department also has the following services:

1. an information bureau
2. a complaint bureau
3. recognition of assistance to law enforcement by private citizens (Civilian Citation Awards)
4. a youth bureau
5. provision of school crossing guards and school safety patrols
6. missing persons bureau

For further information about any aspect of the Police Department, phone 967-2222 and ask for the Information Bureau.

Legal Aid

Ontario Legal Aid Plan

73 Richmond Street West

(Entrance by side door at 45

Sheppard Street)

M5H 1Z8

366-9631

Civil Matters:

73 Richmond St. W.

Criminal Matters:

Old City Hall, Room 303

Mailing address 73 Richmond St. W.

Legal Aid Clinics are held in various locations once or twice a week. Call Ontario Legal Aid or a community information centre for the one nearest you.

Legal Services

Lawyer Referral Services

Osgoode Hall, 130 Queen St. W.

M5H 2N6

362-4741

Sponsored by the Law Society of Upper Canada to assist people seeking a lawyer.

Parkdale Community Legal Services

1267 Queen St. W.

M6K 1C5

531-2411

Staff lawyers plus Osgoode Hall students. Free legal assistance to those who cannot afford legal costs or obtain a Legal Aid certificate.

Student Legal Services

Student legal services which provide advice within prescribed limits by law student volunteers supervised by part-time counsel. At several locations throughout Metro.

Community Legal Aid Service Program (C.L.A.S.P.)

4700 Keele St. Room 121

Downsview M3J 1P3

667-3143

Campus Legal Assistance Centre (C.L.A.C.)
44 St. George St., 2nd Floor
M5S 2E4
978-6447

Lawline 978-7293
Mon.-Fri. 9:00 to 5:00
Telephone information and referral.

Neighbourhood Legal Services
257 Seaton Street
M5A 2T5
921-7430

Free legal advice and help with problems
concerning welfare tenants' Rights, U.I.C.,
etc. Serves Don District.

Legal Protection

Criminal Injuries Compensation Board
505 University Ave., 3rd Floor
M5G 1E4
965-4755

Compensation for physical injuries to innocent
victims of crimes of violence in Ontario and to
their dependents where death results.

Office of the Ombudsman of Ontario
65 Queen St. W., 6th Floor
M5H 2M5
362-7331

Investigates complaints against the Provincial
Government, after usual procedures have
failed. Multilingual staff available. Complaints
should be made in writing when possible.

LICENSING

Addresses for Metropolitan Toronto

Metropolitan Licensing Authorities

Metropolitan Toronto Licensing Commission
244 Eglinton Avenue East
M4P 1K9
481-2221

Marriage Licences

East York

City Clerk
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke

City Clerk
Borough of Etobicoke, Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York

City Clerk
5000 Yonge Street
Willowdale, Ontario M2N 5V7
225-4611

Scarborough

City Clerk
150 Borough Drive
Scarborough, Ontario M1P 4N7
438-7111

Toronto

City Clerk
Main Floor, City Hall
M5H 2N2
367-7044

York

City Clerk
2700 Eglinton Avenue West
M6M 1V1
653-2700

Provincial Licensing Authorities

Supervisor, Credit Unions Branch
950 Yonge Street M4W 2J4
965-2510

Licences

Business Practices Division

Baliffs —
Bailiff, Collection Agencies & Mortgage
Brokers Branch
555 Yonge Street M7A 2H6
965-2513

Collection Agencies
Same

Mortgage Brokers Branch
Same

Personal Information Investigators
Same

Real Estate Brokers and Salesmen
Real Estate and Business Brokers Branch
555 Yonge Street M7A 2H6
965-2504

Motor Vehicle Dealers and Salesmen
Motor Vehicle Dealers Branch
555 Yonge Street M7A 2H6
965-3025

Itinerant Sellers
Consumer Protection Bureau
555 Yonge Street
M7A 2H6
965-6471

Securities:

Securities Brokers and Dealers
Investment Contract Salesmen
Ontario Securities Commission
555 Yonge Street M7A 2H7
965-6577

Insurance:

Insurance Companies, Agents, Brokers,
Salesmen and Adjusters
Prepaid Hospital and Medical Insurance
Insurance Research Branch
555 Yonge Street M7A 2H6
965-4522

Loan and Trust Companies
555 Yonge Street M7A 2H6
965-4247

Companies:

Incorporation & Registration of Companies
Companies Branch
555 Yonge Street M7A 2H6
965-2031

Charters for Non-Profit Organizations
Companies Branch
555 Yonge Street M7A 2H6
965-2031

Foreign Corporations Operating in Ontario
Companies Branch
555 Yonge Street M7A 2H6
965-2031

Lottery Licences

Lotteries Branch
Ontario Ministry of Consumer and
Commercial Relations
555 Yonge Street, 3rd Floor
M7A 2H6
965-5181

Liquor Licences

Special Occasion Permits
Liquor Licence Board of Ontario
55 Lakeshore Boulevard East
M5E 1A4
965-4675

Motor Vehicle Licences

Vehicle Branch
Vehicle Files
Ministry of Transportation and
Communications
4th Floor, Ferguson Block
Queen's Park M7A 2A2
965-1500

Driver's Licences

See "Driver Examination Centres" page 44.

AUTOMOBILES:

Addresses for Metropolitan Toronto

Buying A Car

Better Business Bureau of Metropolitan
Toronto

85 Richmond Street West, Ste. 900

M5H 2E7

363-7111

Communications Branch

Ministry of Consumer & Commercial
Relations

555 Yonge Street, Room 309

M7A 2H6

965-4239 or 965-3025

*To check a vehicle's registration when
purchasing write:*

Vehicle Branch

Vehicle Files

Ministry of Transportation &
Communications

4th Floor, Ferguson Block

Queen's Park M7A 2A2

965-1500

To register a vehicle, call:

Queen's Park Issuing

Macdonald Block, 1st Floor,

900 Bay Street, M7A 2H5

965-2206

or contact the nearest Issuing Office.

Metro Toronto — Vehicle Licence Issuing Offices

Dennis Holota

137 Yonge St., Ste. 42 (M5C 1W6)

362-3312

David Alper

492 College St. (M6G 1A5)

929-5400

Mr. J. F. Leonard

1164 Danforth Ave. (M4J 1M5)

461-2785

Lloyd E. Lepard

360 McRae Dr. (M4G 1T9)

421-8525

Julius Eisenberg

1724 Eglinton Ave. E. (M4A 1J7)

757-5892

A.W. Spooner

2251 Kingston Road

Scarborough M1N 1T8

261-7121

Mrs. Gladys Algar

479 Kennedy Rd.

Scarborough M1K 2B1

261-3756

Mrs. Mary A. O'Rourke

3177 Bathurst St. (M6A 2B2)

781-1398

A.G. Hovey

2100 Yonge St. (M4S 2A5)

489-9018

Mrs. Margaret Wallbank

601 Oakwood Ave. (M6E 2X9)

789-2816

Mrs. Patricia Bagnato

2120 Bloor St. W. (M6S 1M8)

767-6880

Mrs. Olga Pawliuk

570 Rogers Rd. (M6M 1B6)

653-8690

Mrs. Patricia Palmer

c/o Canadian Tire Corp.

2701 Keele St. & Hwy. 401

Downsview M3M 2E9

633-5326

C.W. Boddington

10 Wilby Crescent

Weston M9N 1E5

244-0911

Mrs. Marion Telfer

4695A Kingston Rd.

West Hill M1E 2R1

282-1631

Mrs. Amy L. Noble
4062 Sheppard Ave. E.
Agincourt M1S 1S9
293-5730

Mrs. Bess Godfrey
1170A Kennedy Rd.
Scarborough M1P 2L1
757-1511

Warren H. de Guerre
8 Kingsdale Ave.
Willowdale M2N 3W1
221-9717

Merlin W. Burton
1110 Finch Ave. W., Ste. 23
Downsview M3J 2T2
661-2322

Mrs. J. Statton
281 Scarboro Rd. (M4E 3M9)
699-0910

Registrar, Motor Vehicle Dealers
Ministry of Consumer and Commercial
Relations
555 Yonge Street, 5th Floor
M7A 2H6
965-3025

Edward Loftus
96 Rexdale Blvd.
Rexdale M9W 1N9
742-1901

Herbert Blakely
2998 Bloor St. W. (M8X 1C2)
231-2219

Mrs. I. Younker
3025B Lakeshore Blvd. W. (M8V 1K5)
251-4941

Claims Against Uninsured Motorists

Motor Vehicle Accident Claims
Ministry of Consumer and Commercial
Relations
2nd Floor, 400 University Ave.
M7A 2J4
965-6701

Driver's Licences

Driver Branch
Ontario Ministry of Transportation and
Communications
Macdonald Block, Main Floor
900 Bay Street
965-6735

Mailing address:
Ontario Ministry of Transportation and
Communications
Driver Branch Licensing Office
Ferguson Block, Queen's Park
M7A 2H5

Driver Examination Centres

Hours at all centres:
7:45 a.m. to 4:00 p.m., Monday - Friday
No evening hours.
Appointment necessary for road test only.

Main Floor
Ferguson Block (Wellesley St. West of Bay)
M7A 1Z8
965-1511
8:00 - 4:00 p.m.
Written test only — no road test. No
appointment necessary.

Northwest Toronto

262 Falstaff Avenue
(Keele Street & Highway 401)
M6L 2G1
248-3411

Scarborough

773 Warden Avenue, Scarborough
M1L 4C2
751-4947

West Toronto

146 Hallam Street
M6H 1X2
532-3357

First Aid On The Road

St. John Ambulance
46 Wellesley Street East
M4Y 1G5
923-8411

IMMIGRATION AND CITIZENSHIP

Addresses for Metropolitan Toronto

Regional Departments of Immigration

Canada Immigration Centre

480 University Avenue

M5G 1V2

366-8331

Canada Immigration Centre

1243 Islington Avenue (at Bloor)

M8X 2W5

366-8331

Canadian Citizenship

Citizenship Registration Branch

Canada Department of the Secretary of State

55 St. Clair Avenue East, 2nd Floor

M4T 1M2

966-6424

Monday to Friday, 8:30 a.m. to 4:00 p.m.

Citizenship Storefront Office

Citizenship Registration Branch

Canada Department of the Secretary of State

Dufferin Plaza, South Mall, Block C

900 Dufferin Street

M6H 4E7

966-6433

Tuesday to Saturday, 10:00 a.m. to 9:30 p.m.

Sunday, 11:00 a.m. to 6:30 p.m.

Mobile Unit

Dufferin Plaza, South Mall, Block C

900 Dufferin Street

M6H 4E7

966-8001

Hours vary.

Information and assistance in applying for
citizenship.

RECREATION

Addresses for Metropolitan Toronto

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RECREATION

Addresses for Metropolitan Toronto

Provincial Parks Information

Division of Parks
Ministry of Natural Resources
Room 3319, Whitney Block
Queen's Park M7A 1W3
965-3081

Municipal Departments of Parks and Recreation

East York

Parks and Recreation Department
550 Mortimer Avenue
M4J 2H2
461-9451

Etobicoke

Parks and Recreation Services Department
Borough of Etobicoke, Civic Centre
Etobicoke, Ontario M9C 2Y2
626-4161

North York

Parks and Recreation Department
5145 Yonge Street
Willowdale, Ontario M2N 5P4
225-4611

Scarborough

Recreation and Parks Department
150 Borough Drive
Scarborough, Ontario M1P 4N7
Recreation: 438-7411
Parks: 438-7406

Toronto

Department of Parks and Recreation
21st Floor, East Tower
City Hall M5H 2N2
367-7251

York

Parks and Recreation Department
2700 Eglinton Avenue West
M6M 1V1
653-2700

(133a)

Public Parks in Metropolitan Toronto

In Metropolitan Toronto park facilities are administered by at least eight different authorities: each of the six boroughs' departments of parks and recreation, the Metropolitan Toronto Parks Committee, and the Metropolitan Toronto Conservation Authority. For specific information about parks facilities, each of these eight supply brochures and other types of information (such as maps, etc.) about the facilities under their jurisdiction. The six boroughs can be contacted at the addresses given above. The addresses for the Conservation Authority and the Metro Parks Committee are given below:

Metropolitan Toronto Parks Committee
Parks Department
City Hall M5H 2N2
367-8186

Metropolitan Toronto and Region
Conservation Authority
5 Shoreham Drive
Downsview, Ontario M3N 1S4
661-6600

Recreation Centres

The recreation departments have programs in many locations besides the larger recreation centres. Not all have the same facilities. Call the appropriate department listed under Municipal Departments of Parks and Recreation regarding community use of schools, halls, etc.

City of Toronto — East

Pape Recreation Centre
Pape & Gerrard Streets
953 Gerrard St. E.
461-3531

S.H. Armstrong Recreation Centre
56 Woodfield Road
463-5721

Beaches Recreation Centre
6 Williamson Road
698-5084

Jimmie Simpson Recreation Centre
870 Queen St. East
461-2550

Central

John Innes Recreation Centre
150 Sherbourne Street at Queen
366-0767

Trinity Recreation Centre
155 Crawford Street at Queen
537-2519

Regent Park Recreation Centre
415 Gerrard Street East
363-2955

North

Elizabeth Recreation Centre
485 Montrose Avenue
535-0084

Brown Community Centre
454 Avenue Road
967-7222

West

Annette Recreation Centre
333 Annette Street
769-3312

Swansea Community Centre
95 Lavinia Avenue
763-1719

McCormick Recreation Centre
66 Sheridan Avenue
537-4194

Etobicoke

Centennial Park Community Centre
Renforth Drive north of Rathburn
626-4161, Local 375

Albion Community Centre
1485 Albion Road at Kipling
742-3454

Lakeshore Community Centre
2445 Lakeshore Blvd. West
259-6544

Ourland Community Centre
18 Ourland Avenue
259-9595

East York

Leaside Memorial Gardens Community Centre
1073 Millwood Road
421-4944

East York Community Centre
Pape and Torrens Avenues,
1081½ Pape Avenue
425-7722

North York

General Information
Monday - Friday, 8:30 - 4:30
225-4611

After Hours call:

Amesbury
1507 Lawrence Ave. West
247-4240

Banbury
120 Banbury Road
449-2031

Falstaff
50 Falstaff Avenue
249-6826

Hendon
40 Eldora Avenue
223-1450

Ledbury
160 Ledbury Street
787-0038

Memorial Pool
5100 Yonge Street
225-7374

Roding
Roding & Nash Drive
247-2841

Ancaster

45 Ancaster Road
636-2846

Clanton

10 Palm Drive
636-4185

Flemingdon

150 Grenoble Drive
429-6576

Grandravine

25 Grandravine Drive
638-3083

Mitchell Field

89 Church Avenue
225-6191

North York Memorial Hall

5090 Yonge Street
221-2033

Willowdale Lawn Bowling Clubhouse

5096 Yonge Street
221-6362

O'Connor

1386 Victoria Park
759-0671

Centennial Centre

580 Finch Ave. W.
487-7270

Humber Summit

2990 Islington Ave.,
745-3541

Yorkwoods Gate

20 Yorkwoods Gate
635-6409

Wilmington

205 Wilmington Avenue
636-0020

York Mills

2539 Bayview Avenue
447-9201

Scarborough**Agincourt**

31 Glen Watford Drive
Agincourt, Ontario
293-3571

Ellesmere

20 Canadian Road
759-8476

Cedar Brook

91 Eastpark Boulevard
431-2702

Heron Park

Lawrence East & Manse Road
West Hill, Ontario
282-7221

Mid-Scarborough Community Centre

2467 Eglinton Ave. E.
264-3253

Scarborough Centennial

1967 Ellesmere Rd.
438-6850

McGregor Park

2231 Lawrence Ave. E.
757-4591

York,**Centennial Building**

2694 Eglinton Avenue West
653-2700

Swimming Facilities

For information about indoor and outdoor pools, instruction programs and public swimming, contact the Department of Parks and Recreation of the appropriate borough or the City of Toronto.

The following pool is for recreational swimming only:

Harrison Baths

15 Stephanie Street (near Queen St. & McCaul)
M5T 1B1
367-7984

Additional Recreation Resources

For further information regarding recreational facilities in Metropolitan Toronto, consult the Directory of Community Services or call the Community Information Centre, 863-0505.

YM-YWHA's, YMCA's and YWCA's

Young Men's and Young Women's

Hebrew Association

750 Spadina Avenue (at Bloor)

M5S 2J2

924-6211

Northern Building:

4588 Bathurst Street

Willowdale, Ontario M2R 1W6

636-1880

Young Men's Christian Association

Central City Region

Central YMCA

40 College Street

M5G 1K8

921-5171

East City Region:

Broadview YMCA

275 Broadview Avenue

M4M 2G8

461-8123

Toronto East Unit

907 Kingston Rd.

M4E 1S4

690-2005

Etobicoke Region:

Etobicoke YMCA

3226 Bloor Street West

M8X 1E4

231-2297

North York Region:

North York YMCA

567 Sheppard Avenue East

Willowdale, Ontario M2K 1B2

225-7773

Scarborough Region:

Scarborough YMCA

3150 Eglinton Ave. East,

Scarborough M1J 2H2

266-7797

West City Region:

West End YMCA

931 College St.

M6H 1A1

536-1166

High Park Unit

2665 Dundas St. W.

M6P 1Y1

763-1193

York Centre Unit

2547 Eglinton Ave. W.

M6M 1T2

653-7401

Harriet Tubman Centre

15 Robina Ave.

M6C 3Y4

653-0117

Young Women's Christian Association

Central Administration:

Bongard House

80 Woodlawn Avenue East (2 blocks north of Summerhill subway station)

M4T 1C1

961-8100

North Program Centre:

2532 Yonge Street (at St. Clements)

M4P 2H9

487-7151

West Program Centre:

3179 Dundas Street West

(west of Keele Street)

M6P 2A5

762-8169

East Program Centre:

1152 Gerrard Street East

(2 blocks east of Jones)

M4L 1Y2

466-5386

Women's Information and Referral Service
15 Birch Avenue
925-1154

Women's Resource Centre
15 Birch Avenue
925-3137

Provincial Grants

Sports and Fitness Division
Ministry of Culture and Recreation
23rd Floor, 400 University Avenue
M7A 2R9
965-2625

MEETING CANADIANS

Addresses for Metropolitan Toronto
YM-YWHA's, YMCA's and YWCA's

See page 51.

Political Organizations and Parties

Liberal Party in Ontario

15 Duncan Street

M5H 3H1

863-9300 (Federal and Provincial)

863-9339 (Toronto and District inquiries)

New Democratic Party of Ontario

3 Church Street

M5E 1M2

363-3053

Progressive Conservative Party of Ontario

73 Richmond Street West

M5H 1Z9

364-6424

Woodgreen Community Centre

835 Queen Street East

M4M 1H9

461-1168

University Settlement Recreation Centre

23 Grange Road

M5T 1C3

364-9133

Other Organizations

Cross-Cultural Communication Centre

1079 Bloor Street West

M6H 1M5

537-2222

A resource and educational centre for international and inter-cultural understanding. Drop-in centre for newcomers and other Canadians.

Interest Groups, Social and Recreational Clubs

For information relating to special interests and hobbies, call the Community Information Centre, 863-0505.

Ontario Welcome House

8 York Street

M5J 1R2

965-3021

St. Christopher House

84 Augusta Avenue

M5T 2L1

364-8456

St. Christopher House, Older Adult Centre

761 Queen St. W.

M6T 1G1

366-3571

Central Neighbourhood House

349 Ontario Street

M5A 2V8

925-4363

INFORMATION SOURCES

Addresses for Metropolitan Toronto

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INFORMATION SOURCES

Addresses for Metropolitan Toronto

Government of Ontario Information

Citizens Inquiry Branch

Ontario Ministry of Culture and Recreation
Rm M150, Macdonald Branch (900 Bay St.)

Queen's Park M7A 194

965-3535

In addition each Ministry has its own information office.

Information Centres

In Metro Toronto there are many agencies offering information counselling, and referral services. These vary greatly in purpose, constituency and quality. The following is a partial list of general information centres. For more specialized agencies call the Community Information Centre or a relevant immigrant aid society (see below).

Metro Wide:

Community Information Centre of
Metropolitan Toronto

110 Adelaide Street East

M5C 1L1

863-0505

A Metro-wide resource centre for the public and organizations maintaining and providing up-to-date information about a wide range of community services. Assists people in making quick contact with appropriate organizations or resources or suggests possible alternative plans. Service is available in 10 languages, with a 24-hour service for emergency calls. It also publishes the Directory of Community Services in Metropolitan Toronto, and other specialized guides, eg. Day Care facilities.

Toronto Central:

NIP (Neighbourhood Information Post)

265 Gerrard Street East

M5A 2G3

942-2543

Women's Information and Referral Centre

15 Birch Avenue

M4V 1E1

925-1154

Toronto West:

Bloor-Bathurst Information Centre

896 Bathurst Street

M5R 3G3

531-4613

Languages: Spanish, Portuguese

Scarborough:

Information Scarborough

545 Markham Road

Scarborough, Ontario M1H 2A1

431-2244

Agincourt Community Services Association

2240 Birchmount Road

Scarborough, Ontario M1T 2M2

293-1818

East York:

NIC (Neighbourhood Information Centre)

81 Barrington Avenue

M4C 4Y9

698-1626

Languages: Italian

TIP (Thornccliffe Information Post)

45 Overlea Boulevard

M4H 1C3

423-3322

North York:

LINK

5126 Yonge Street

Willowdale, Ontario M2N 5N9

223-9727

CIF, Community Information, Fairview)

Fairview Mall

1880 Sheppard Ave. E. Box 2273

Willowdale, Ontario M2J 1V4

493-0752

AID (Assistance and Information Don Mills)

25B, Don Mills Shopping Centre

939 Lawrence Ave. E.

Don Mills, Ontario M3C 1P8

449-8337

DWIP Downsview West Information Post
Jane - Finch Mall
Box 2278 Station C
Downsview M3N 2P1
635-1827

York:

WIRC (Weston Information and Referral Centre)
2000 Weston Road
Weston, Ontario M9N 1X3
244-2000
244-2020

York Information Centre
636 Glenholme Avenue
M6E 3G9
789-4394
Languages: Italian, Portuguese, Spanish

Etobicoke:

RCID (Rexdale Community Information Directory)
1530 Albion Road (Mall)
Rexdale, Ontario M9V 1B4
741-1553
East Indian Counsellor
Etobicoke Central Information and Referral
250 The East Mall
Islington, Ontario M9B 3Y8
236-1886

Action Service Contact Centre
185 - 5th Street
M8V 2Z5
255-5322

Libraries

Metropolitan Toronto:

Metropolitan Toronto Central Library
214 College Street
M5T 1R3
979-2200
Toronto Public Libraries
40 Orchard View Blvd.
M4R 1B9
484-8015

East York:

S. Walter Stewart Public Library
170 Memorial Park Avenue
M4J 2K5
425-8222

Etobicoke:

Richview Public Library
1806 Islington Avenue
Weston, Ontario
248-5681

Mailing address:

Etobicoke Public Library
Richview Branch
P.O. Box 501
Etobicoke, M9C 4V5

North York:

Willowdale Public Library
5126 Yonge Street
Willowdale, Ontario M2N 5N9
225-8891
Administration Offices:
North York Public Library
35 Fairview Mall Dr.
Willowdale M2J 4S4
494-6838

Scarborough:

Albert Campbell Public Library
496 Birchmount Road
Scarborough, Ontario M1K 1N8
698-1194
Cedarbrae Public Library
545 Markham Road
Scarborough, Ontario M1H 2A1
431-2222
Administration Offices:
Scarborough Public Library
1076 Ellesmere Rd.
Scarborough M1P 4P4
291-1991

York:

York Public Library
1745 Eglinton Avenue West
M6E 2H4
781-5208

For information about community branches, call the main library in your municipality, or consult the telephone directory. Brochures describing facilities, programs and locations are available free of charge.

Immigrant Aid Agencies

The following multi-lingual organizations offer a wide variety of services to newcomers:

Community Information Centre of Metropolitan Toronto
110 Adelaide Street East
M5C 1L1

863-0505 (24 hour service)

Information and referral services in 10 languages (see also p. 56).

Ontario Welcome House

8 York Street

M5J 1R2

965-3021

Monday to Friday 9:00 a.m. to 10:00 p.m.

Saturday 10:00 a.m. to 5:00 p.m.

Offers assistance with problems facing newcomers, including Canada Immigration advice, Canada Manpower Placement Centre, accommodation, preparation of resumes, free translation and evaluation of educational and trade documents, orientation and English classes with nursery facilities, and free clothing for the needy.

C.O.S.T.I. Italian Community Education Centre

136 Beverley Street

M5T 1Y5

366-7991

Branch:

75 Stanley Road
Downsview, Ont.
M3N 1C2
745-6363

Services open to all newcomers. Information and referral, family and vocational counselling, retraining and upgrading for the handicapped, (physically or socially), English language classes, women's and senior citizens centre, workshops and orientation.

Salvation Army New Canadian Friendship Centre

382 Lippincott St.

M5S 2P7

531-2845

English language classes, information, drop-in for help with immigrant problems. Friendship meetings, films, Chinese, Spanish, Portuguese Church services.

Eastminster Community Services

310 Danforth Avenue

M4K 1N2

466-1695 or 466-2343

Languages: Greek, Chinese

Information and referral, translation, interpreter and escort services, services, legal advice, income tax clinic, and family counselling.

New Canada

1236A St. Clair Avenue West

M6E 1B7

654-8125, 654-8126

Information and referral, citizenship registration classes.

York Community Services

1651 Keele Street

M6M 3W2

653-5400

20 voluntary and government organizations combine in one location to provide a full range of health, legal, employment, family and individual counselling services.

Catholic Family Services of Toronto
67 Bond Street
Toronto, Ontario M5B 1X4
362-2481
Emergencies — after hours: 863-0505

Monday - Friday 9:00 a.m. to 5:00 p.m.
Tuesday evenings till 9:00 p.m.

Its Immigration Department assists persons of all religions with immigration documentation and travel plans, and in obtaining interest-free loans for family reunion purposes through the International Catholic Migration Commission. Coordinates its welcome program with the Metropolitan Toronto Inter-Faith Immigration Committee.

Metropolitan Toronto Inter-Faith
Immigration Committee
8 York Street, 3rd Floor
M5J 1R2
862-1743

Sponsored by 21 religious documentations. Offers the newly-arrived immigrant a neighbourly welcome and assistance in becoming established. Introduction to church of own faith.

Coalition of Immigrant and Migrant
Services
794 Dovercourt Rd.
M6H 2X3
534-1053

Coalition planning body for agencies and associations concerned with services to immigrants and migrants. Provides liaison with government, co-operative programming among agencies, and sponsors innovative service projects such as the Free Interpreter Service.

See also:

Counselling Centres in Education (page 29)
Immigrant Aid Societies and other agencies (page 5).

Ethnic Centres

Some neighbourhood houses and information centres, and many ethnic groups in Metropolitan Toronto offer immigrant aid services. Listed below are some of the many organizations providing such services, as of March, 1976. For further information about specific services, contact the particular organization. The Community Information Centre (863-0505) has additional information about other groups, consulates, doctors, churches, newspapers, etc.

Arabic — (See also Egyptian)

Arab Community Centre
175 St. Clair Avenue West
P.O. Box 204, Station 'D'
Toronto, Ontario M6P 3J8
922-6776
Also French

Canadian Arab Club of Toronto
c/o Dr. B. Sakran
75 Donway West
Don Mills M3C 2E9
444-2925
or George Ghnein 363-5311

Islamic Centre
56 Boustead
M6R 1Y9
769-7800

Islamic Foundation
182 Rhodes
M4L 3A1
465-2525

Moslem Society of Toronto Inc.
73 Patricia Avenue
Willowdale, Ontario M2M 1J1
222-2794

Asian

Asian Canadian Community Council
of Toronto
96 Chestnut St., Toronto M5G 1R3
364-7056

Armenian

Armenian Community Centre
18 Dupont Street
Toronto, Ontario M5R 1V2
923-0629 evenings

Austrian

Austrian Club Edelweiss Inc.
207 Beverley Street
Toronto, Ontario M5T 1Z4
923-6888 or 923-5989
Also German

Bangladesh

Bangladesh Association of Canada
(Toronto Chapter)
— no official address
Contact: Mr. Kazi
491-1678

Blacks

Activities and Information Centre for
Black Youth
253 Danforth Ave.,
Toronto, Ontario M4K 1N2
465-1108
Brotherhood Community Centre Project
941 Bathurst St., 3rd Floor
P.O. Box 6788, Station "A"
Toronto, Ontario
534-8455

Harriet Tubman Youth Centre
15 Robina Avenue
Toronto, M6C 3Y4
654-4203

The Black Education Project
1354 Bathurst St.
Toronto, Ontario M5T 1S5
533-1167

Information Centre for West Indians
224 Cowan Avenue
Toronto, Ontario M6K 2N6
537-4505

Czechoslovakian

Czechoslovak National Association of Canada
840 Spadina Avenue
M5S 2J2
925-0557

Chilean

Inter-Church Committee on Chile
40 St. Clair Ave. East
M4T 1M9
921-4152

Chinese

Chinese Community Centre of Ontario
10 Hagerman Street
Toronto, Ontario M5G 1A7
864-1368

Chinese Interpreter and Information Services
University Settlement House
23 Grange Road, Rm 210
Toronto, Ontario M5T 1C3
364-9133, 368-1841

Woodgreen Community Centre
835 Queen Street East
Toronto, Ontario M4M 1H9
461-1168

Eastminster Community Services
310 Danforth Avenue
M4K 1N6
466-1695

Egyptian

Egyptian Christian Church
(Coptic Orthodox)
22 Innes Ave.
M6E 1M8
651-6334

Estonian

Estonian Central Council in Canada
958 Broadview Avenue
Toronto, Ontario M4K 2R6
465-2219

Filipino

Silayan Filipino Community Centre
520 Sherbourne Street
Toronto, Ontario M4X 1K8
922-3977

French

La Maison
64 Charles Street East
Toronto, Ontario M4Y 1T1
922-8915

La Chasse Galerie Inc.
577 Jarvis Street
Toronto, Ontario M4Y 2J3
924-1468

Greek

Greek Information and Social Services
827 Dovercourt Road
Toronto, M6H 2X4
535-7695
Also Italian

Eastminster Community Services
310 Danforth Avenue
M4K 1N6
466-1695

Hungarian

Canadian-Hungarian Federation
6 Alcina Avenue
Toronto, M6G 2E8
654-2551

Toronto Hungarian House
840 St. Clair Ave. West
Toronto, Ontario M6C 1C1
654-4926

Indian (East)

Indian Immigrant Aid Services
9 Boon Avenue
Toronto, Ontario M6E 3Z2
651-1400

Indonesian

Indonesian Canadian Association
171 Horsham Avenue
Willowdale, Ontario M2N 2A4
223-3011

Irish

Irish Immigrant Aid Society
699 Lansdowne Avenue
Toronto, Ontario M6H 3Y9
534-1534

Italian

Centro Organizzativo Italiano
(Free Interpreter Service)
705A College Street
Toronto, Ontario M6G 1C2
531-4644

Also Spanish

C.O.S.T.I. Italian Community Education
Centre
136 Beverley Street
Toronto, Ontario M5T 1Y5
366-7991

F.A.C.I. Federazione Delle Associazioni
E Clubs, Italo-Canadese
756 Ossington Avenue
Toronto, Ontario M6G 3T9
531-9934

Italian Immigrant Aid Society
1174 St. Clair Avenue West
Toronto, Ontario M6E 1B4
652-1033

New Canada
1236A St. Clair Ave. W.
M6E 1B7
654-8125

Patronota INAS of Canada
1753 Eglinton Ave. W.
M6E 2H7
781-9339

(Help with pensions)

York Community Services
1651 Kelle St. M5M 3W2
653-5400

York Information Centre
636 Glenholme Avenue
Toronto, Ontario M6E 3G9
789-4394, 789-4395

Jewish

Jewish Information Service
22 Glen Park Avenue
Toronto, M6B 2B9
789-7279
Hebrew, Yiddish, French

Jewish Immigrant Aid Services of Canada
— Central Region
152 Beverley Street
Toronto, Ontario M5T 1Y5
363-7231
Also Hebrew, German, Russian, Yiddish,
Roumanian, French

Korean

Korean Canadian Association of Metro
Toronto
394 Euclid Avenue
M6G 2S9
929-5211

Korean Catholic Social Centre
941 Dundas Street West, Toronto
Branch Office: 649 Euclide Avenue, Toronto
863-0415

Maltese

Maltese — Canadian Society of Toronto
3278 Dundas St. W.
M6P 2A4
767-3645

Pakistani

Association of Pakistani Canadians of Ontario
25 Bainhart Cres.
Scarborough
438-2060 (evenings)
Urdu

Polish

Polish Information Centre
206 Beverley Street
Toronto, Ontario M5T 1Z3
967-5260

Portuguese

Portuguese Centre
9 Portugal Sq. (Church)
Toronto M6J 1A8
366-2326
Spanish, French, Arabic
Portuguese Free Interpreter Service
401 College Street
Toronto, Ontario M5T 1S9
924-0974

Portuguese Social Service Centre
15 Grace Street (Church)
Toronto, Ontario M6J 2S3
363-9566
Also Spanish

St. Helen's Portuguese Community Centre
1678 Dundas Street West
Toronto, Ontario M6K 1V3
535-3580

Bloor-Bathurst Information Centre
896 Bathurst Street
Toronto, Ontario M5R 3G3
531-4613
Also Spanish

Spanish

Bloor-Bathurst Information Centre
896 Bathurst Street
Toronto, Ontario M5R 3G3
531-4613
Also Portuguese

Centre for Spanish Speaking People
582A College St.
M6G 1B3
533-8545

Latin American Catholic Mission
941a Dundas W.
M6J 1W4
366-0266

Latin American Community Centre
9 Milvan Drive, Unit 9
Weston M9L 1Y9
745-6239

Ukranian

Ukranian Canadian Social Welfare Services
Inc.

2445 Bloor Street West

Toronto, M6S 1P7

763-4982

Also Slavic languages, French, German

Vietnamese

Vietnamese Fraternal Organization

Box 366, Station P

Mr. Peter Trinh 429-6189

Mrs. Lam 429-2444

Vietnamese Refugee Group

151 Front St.

M5J 1G1

365-3860

Services for Native People (Canadian Indians and Eskimos)

Canada Department of Indian Affairs and
Northern Development

Toronto Counselling Centre

22 College Street, 2nd Floor

M5G 1K2

966-6208

Canadian Association in Support of the
Native Peoples

277 Victoria Street

M5V 1W2

362-5937

Native Canadian Centre of Toronto

210 Beverley Street

M5T 1Z3

962-2001

Free Interpreter Services

Many organizations and government departments have staff who can interpret their services in various languages. Some free interpreter services are listed below.

Suggestions for other sources may be obtained from the Community Information Centre, 863-0505.

Chinese

Chinese Interpreter and Information Services

23 Grange Road, Room 210

M5T 1C3

368-1841

Chinese & Greek

Eastminster Community Services

310 Danforth Avenue

M4K 1N6

466-1695

Portuguese

Portuguese Free Interpreter Services

401 College Street

M6G 1C2

531-4644

Italian

Centro Organizzatizo Italiano

401 College Street

M5T 1S9

924-0974

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